



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 15th June 2018

Email: foi@secamb.nhs.uk

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/04/11.

You requested the following information, please also see our response below:

1. How many ambulance call-outs has the trust received in the last 12 months to Maidstone, Malling and The Weald, which resulted in the patient being taken to hospital.

There have been 42556 calls in the last 12 months in the Paddock Wood Operational area which resulted in the patient being taken to hospital.

2. Please could the information include the following

Date of call out

Location (Only borough necessary)

Hospital where patient was taken

A description of the type of injuries/illness.

Please see tables below:

Date

Month	Incidents
April	3447
May	3588
June	3485
July	3555
August	3484
September	3338
October	3448
November	3636
December	3899
January	3791
February	3274
March	3611

Area

These incidents were in the following areas:

DA13
ME1
ME13
ME14
ME15
ME16
ME17
ME18
ME19
ME20
ME5
ME6
ME7
ME9
RH18
RH19
TN1
TN10
TN11
TN12
TN13
TN14
TN15
TN16
TN17
TN18
TN19
TN2
TN20
TN22
TN27
TN3
TN4
TN5
TN6
TN7
TN8
TN9

Problem/Nature

Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital.

These incidents were to the following problem/natures:

1-Cardiac/Respiratory Arrest
1-Choking
1-Drowning / Water Incident
1-Hanged - Attempted
1-Maternity (Imminent Delivery)
1-Unco-Noisy/Abnorm Breathing
999 HCP
ABANDONED CALL
Abdominal/Flank Pain
Alcohol Related
Allergic Reaction
Assault/Domestic
Back Pain - Lower
Bleeding
Breathing Problems
Breathing problems - Under 5
Burns
Chest/Upper back pain/Cardiac
Collapse - Breathing Normal
Concern for Welfare
Diabetic Probs
Electrocution/Shock
Emergency Rule
eye problems
Fall Injuries Unknown
Fall Non-injury
Fire Persons Reported
Fitting
HCP
Headache
Heat/Cold Exposure
Information Only
Major Trauma
Maternity
Medical
Medical Minor
Mental Health
Neonatal Transfer
NHS 111
NHS 111 (Manual Entry)
PP Referral
Routine Journey
RTC
RTC - Roll Over
RTC - Service Vehicle Involved
Running Call

Section 136
Social
Stabbing
Stroke/Neurological
Suicide
Transport Request (Crew)
Trauma
Unco - Normal Breathing
Unco - Under 16
Z-Air Incident
Z-PLATO Incident
Z-Prison Incident

Hospital

Patients were conveyed from these incidents to the following hospitals:

Ashford Hospital
Brighton General Hospital
Broomfield Hospital, Chelmsford
Chelsea & Westminster Hospital
Conquest Hospital, Hastings
Cranleigh Village Hospital
Crawley Hospital
Crowborough War Memorial Hospital
Darent Valley Hospital, Dartford
East Surrey Hospital
Eastbourne District General Hospital
Edenbridge War Memorial Hospital
Evelina Children's Hospital
Frimley Park Hospital
Great Ormond Street Hospital
Guy's Hospital
Kent and Canterbury Hospital
Kings College Hospital
Kingston Hospital
Lewisham Hospital
Little Brook Hospital
Maidstone Birthing Centre
Maidstone Hospital
Medway Maritime Hospital
National Hospital for Neurology, London
Nuffield Health Tunbridge Wells Hospital
Princess Royal Hospital, Haywards Heath
Princess Royal University Hospital, Orpington
Priority House, Maidstone
QEQM, Margate
Queen Victoria Hospital, East Grinstead

Queen Victoria Memorial Hospital, Herne Bay
Queens Hospital, Romford
Royal Alexandra Children's Hospital
Royal Brompton Hospital
Royal Free Hospital, Hampstead
Royal London Hospital
Royal Marsden Hospital, Sutton
Royal Surrey County Hospital, Guildford
Royal Sussex County Hospital
Royal Victoria Hospital, Folkestone
Sevenoaks Hospital
St George's Hospital, Tooting
St Helier Hospital
St Mark's Hospital, Harrow
St Martin's Hospital, Canterbury
St Peter's Hospital, Chertsey
St Richard's Hospital, Chichester
St Thomas Hospital, London
Sussex Eye Hospital
Tunbridge Wells Hospital
Uckfield Community Hospital
University College Hospital, Euston
William Harvey Hospital
Worthing Hospital

3. Any internal memos/directing released to divert ambulances from Maidstone A&E to other hospitals in this time period.

The decision to implement any diverts between hospitals is taken in conjunction with acute trust senior managers and senior SECamb managers on a pro-active basis in response to operational need. Request's for diverting will normally be made by acute trusts, SECamb then gives consideration to the impact of the request on service delivery and will agree to support or decline accordingly. There is also a requirement for acute trusts to ensure the relevant Clinical Commissioning Group (CCG), and NHS England if necessary, is engaged in any discussion about the implementation of a formal divert, as other acute trusts and health services can be affected by these diverts and need to reach system wide agreement.

We do not have any documentation relating to specific diverts. However, data relating to diverts is published on the NHS England website each week and can be found on the following link:

<https://www.england.nhs.uk/statistics/statistical-work-areas/winter-daily-sitreps/winter-daily-sitrep-2017-18-data/>

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust